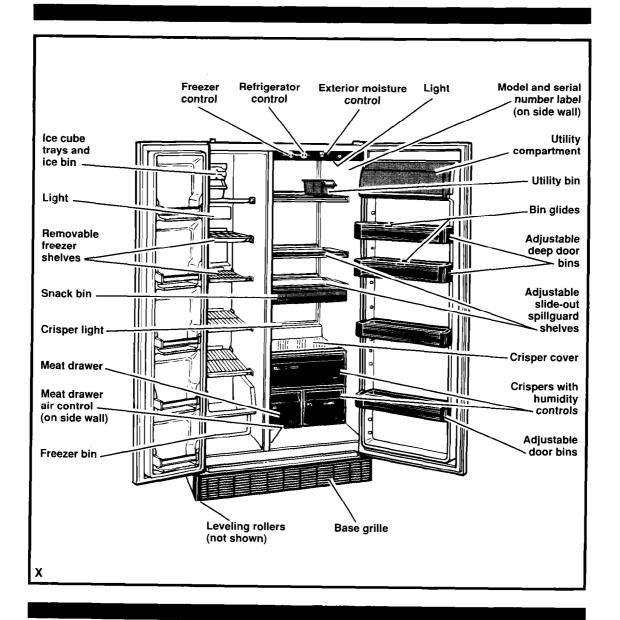


# **Use & Care Guide**



NO-FROST REFRIGERATOR-FREEZERS ED22DK ED22RK

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Whirlpool Refrigerator Warranty	
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Remove the consumer Buy Guide Label, tape and any inside labels (except model and serial number label) before using the refrigerator.

#### To remove any remaining glue:

 Rub briskly with thumb to make a ball, then remove.

#### OR

 Soak area with liquid hand dishwashing detergent before removing glue as described above. Do not use sharp instruments, rubbing alcohol, flammable fluids or abrasive cleaners. These can damage the material. See "Important Safety Instructions" on page 3.

**NOTE:** Do not remove any permanent instruction labels inside your refrigerator. Do not remove the Tech Sheet fastened under the refrigerator at the front.

Thank you for buying a Whirlpool appliance. Please complete and mail the Owner Registration Card provided with this product. Then complete the form below. Have this information ready if you need service or call with a question.

- Copy model and serial numbers from label (see diagram on front cover) and purchase date from sales slip.
- Keep this book and sales slip together in a handy place.

Model Number	
Serial Number	
Purchase Date	
Sarvice Company Phone Number	

## **Important Safety Instructions**

#### **AWARNING**

To reduce the risk of fire, electrical shock, or injury when using your refrigerator, follow basic precautions including the following:

- Read all instructions before using the refrigerator.
- Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous ... even if they will "just sit in the garage a few days."

If you are getting rid of your old refrigerator, do it safely. Please read the enclosed safety booklet from the Association of Home Appliance Manufacturers. Help prevent accidents.

- Never allow children to operate, play with, or crawl inside the refrigerator.
- Never clean refrigerator parts with flammable fluids. The fumes can create a fire hazard or explosion.
- FOR YOUR SAFETY •
  DO NOT STORE OR USE GASOLINE OR
  OTHER FLAMMABLE VAPORS AND
  LIQUIDS IN THE VICINITY OF THIS OR ANY
  OTHER APPLIANCE. THE FUMES CAN
  CREATE A FIRE HAZARD OR EXPLOSION.

### It is your responsibility to be sure your refrigerator:

- is installed and leveled on a floor that will hold the weight, and in an area suitable for its size and use.
- is connected only to the proper kind of outlet, with the correct electrical supply and grounding. (Refer to the Electrical Requirements and Grounding Instruction Sheet.)
- is used only to do what home refrigerators are designed to do.
- is not near an oven, radiator or other heat source.
- is properly maintained.
- is out of the weather.
- is used in an area where the room temperature will not fall below 55°F (13°C).
- is not used by anyone unable to operate it properly.
- is not loaded with food before it has time to get properly cold.

- SAVE THESE INSTRUCTIONS -

## **Before Using Your Refrigerator**

#### Clean it

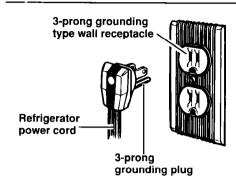
Clean your refrigerator before using it. See cleaning instructions on page 12.

#### Plug it in

#### **Recommended Grounding Method**

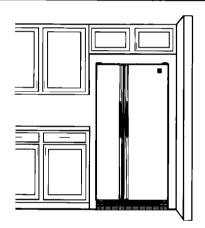
A 115 Volt, 60 Hz., AC only 15 or 20 ampere fused and properly grounded electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided. Use a receptacle which cannot be turned off with a switch or pull chain. Do not use an extension cord.

See Electrical Requirements and Grounding Instructions Sheet in your Literature Package.



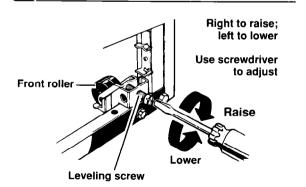
#### Install properly

- Allow 1/2 inch (1.25 cm) space on each side and at the top of the refrigerator or ease of installation.
- If the refrigerator is to be against a wall, you might want to leave extra space on the hinge side closest to the wall so the door can be opened wider.
- The refrigerator back can be flush against the wall.
- If your refrigerator has an ice maker, make sure ice maker water supply has been connected. Refer to Installation Instructions.



#### Level refrigerator-freezer

- 1. Remove the base grille. (See page 9.)
- 2. To raise front, turn screw in direction shown.
- 3. To lower front, turn screw in direction shown.
- 4. Check with level.
- 5. Replace base grille. (See page 9.)



## **Using Your Refrigerator**





#### Setting the controls

Controls for the refrigerator and freezer are in the refrigerator. To adjust a control, turn knob. When the refrigerator is plugged in for the first time:

1. Set the refrigerator Control to 3.

#### 2. Set the Freezer Control to B.

Give the refrigerator time to cool down completely before adding food. (This may take several hours.)

These settings should be right for normal household refrigerator usage.

The controls will be set about right when milk or juice is as cold as you like and when ice cream is firm.

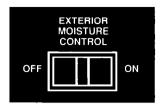
Refrigerator Control adjustments range from 1 to 5. Freezer Control adjustments range from A to C.

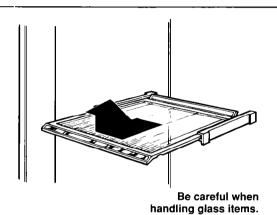
#### Changing the control settings

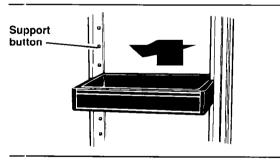
If you need to adjust temperatures in refrigerator or freezer, use the settings listed in the chart below as a guide. If you have questions, call our Consumer Assistance Center number. (See page 16.)

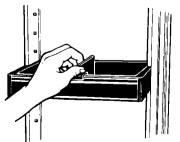
- Adjust the Refrigerator Control first.
- Wait at least 24 hours between adjustments.
- Then adjust the Freezer Control if needed.

CONDITION:	REASON:		RECOMMENDED CONTROL SETTINGS:	
If Refrigerator Section is TOO WARM	Door opened often Large amount of food added Room temperature too warm	Refrigerator Freezer	4 A	
If Freezer Section is TOO WARM	Door opened often Large amount of food added Very cold room temperature (can't cycle often enough)	Refrigerator Freezer	3 C	
If Refrigerator Section is TOO COLD	Controls not set correctly for your conditions	Refrigerator Freezer	2 B	
If ICE isn't Heavy ice usage MADE FAST Very cold room temperature ENOUGH (can't cycle often enough)		Refrigerator Freezer	3 C	
If BOTH SECTIONS are TOO WARM	Door opened often Large amount of food added Very warm or very cold room temperatures	Refrigerator Freezer	4 B	









#### **Exterior moisture control**

The Exterior Moisture Control on the Control Console operates electric heaters around the door openings. These heaters help keep moisture from forming on the outside of the refrigerator.

- 1. Use the OFF setting when humidity is low.
- 2. Use the ON setting if moisture forms on the outside of the refrigerator.

#### Adjusting the refrigerator shelves

Shelves can be adjusted to match the way you use your refrigerator. Glass shelves are strong enough to hold bottles, milk and other heavy food items.

#### To remove the glass shelves:

- 1. Remove items from shelf.
- 2. Slide shelf out with an even, constant pull to the stop.
- 3. Lift front and slide out the rest of the way.

#### To move shelf guides to new position:

- 1. Lift front of guide. Pull guide forward off rear support. Repeat for other guide.
- To replace guide, push guide onto rear support. Push front of guide down onto support.

#### To replace the glass shelves:

- 1. Guide rear of shelf into shelf guide.
- 2. Slide shelf into place.

#### Adjusting the door bins

#### To remove the door bins:

- 1. Lift bin up.
- 2. Pull bin straight out.

#### To replace the door bins:

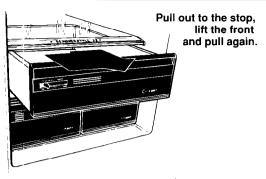
- 1. Slide bin in above desired support button.
- 2. Push bin down until it stops.

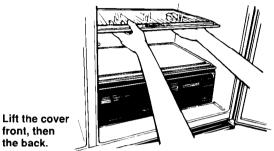
**NOTE:** Large bins are designed to fit in the top portion of refrigerator door only.

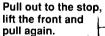
#### Adjusting the door bin glides

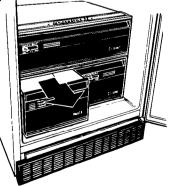
The door bin glides can be used to secure odd shaped items or to separate other items.

- 1. Grasp glide.
- 2. Slide glide along bin.









#### Removing the crisper and crisper cover

#### To remove the crispers:

- 1. Slide the crisper straight out to the stop.
- 2. Lift the front.
- 3. Slide out the rest of the way.
- 4. Replace in reverse order.

#### To remove the cover:

- 1. Remove full-width crisper.
- 2. Lift front of cover off supports.
- 3. Lift cover out by pulling up and out.

#### To replace the cover:

- Fit back of cover into notch supports on walls of refrigerator.
- 2. Lower into place.
- 3. Replace full-width crisper.

**NOTE:** Glass cover will fit above full-width crisper only. Crisper(s) must be removed before removing cover.

#### Adjusting the crisper humidity control

You can control the amount of humidity in the moisture-sealed crispers.

- The control can be adjusted to any setting between LOW and HIGH.
- LOW (open) lets moist air out of the crisper for best storage of fruits and vegetables with skins
- HIGH (closed) keeps moist air in the crisper for best storage of fresh, leafy vegetables.

#### Removing the meat drawer and cover

#### To remove the meat drawer:

- 1. Slide the meat drawer out to the stop.
- 2. Lift the front.
- 3. Slide out the rest of the way.
- 4. Replace in reverse order.

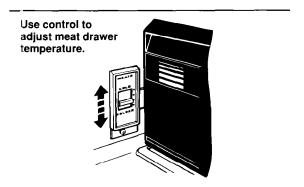
#### To remove the cover:

- 1. Remove meat drawer and crispers.
- 2. Lift front of cover off supports.
- 3. Lift cover out by pulling up and out.

#### To replace the cover:

- Fit back of cover into notch supports on walls of refrigerator.
- 2. Lower into place.
- 3. Replace meat drawer and crispers.

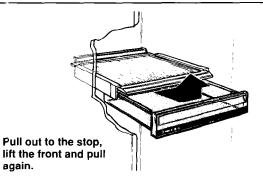
### Using Your Refrigerator Continued



#### Adjusting the meat drawer temperature

Cold air flows against the meat drawer through an opening between the freezer and the refrigerator. This helps keep the meat drawer colder than the rest of the refrigerator.

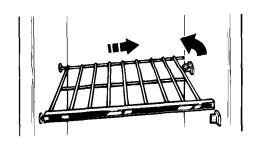
Slide the control to let more cold air through.



#### Removing the snack bin

#### To remove the snack bin:

- 1. Slide snack bin straight out to the stop with an even, constant motion.
- 2. Lift the front.
- 3. Slide bin out the rest of the way.
- 4. Replace in reverse order.

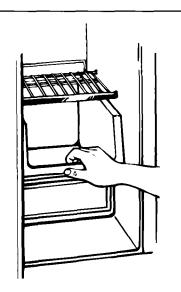


#### Removing the freezer shelves

The freezer shelves can be removed for easier cleaning.

#### To remove the shelves:

- 1. Lift right side of shelf off supports.
- 2. Slide shelf out of shelf support holes.
- 3. Replace in reverse order.



#### Removing the freezer bin

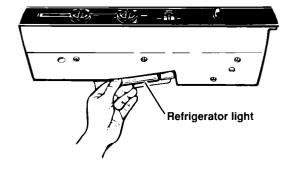
For proper air movement, keep the freezer bin in place when the refrigerator is operating.

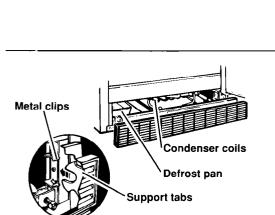
#### To remove the bin:

- 1. Slide bin out to the stop.
- 2. Lift the front to clear the stop.
- 3. Slide out the rest of the way.

#### To replace the bin:

- 1. Place bin on the slides.
- 2. Make sure the stops clear the front of the slides.
- 3. Slide bin in.





#### Changing the light bulbs

#### AWARNING

#### Electrical Shock Hazard

Before removing a light bulb, either unplug the refrigerator or disconnect the electricity leading to the refrigerator at the main power supply. Failure to do so could result in electrical shock or personal injury.

#### To change the refrigerator light:

- 1. Disconnect refrigerator from power supply.
- Reach behind the Control Console to find bulb.
- 3. Remove bulb.
- 4. Replace with a 40-watt tubular appliance bulb.
- 5. Reconnect power supply.

#### To change the crisper light:

- 1. Disconnect refrigerator from power supply.
- 2. Pull top of light shield forward until it snaps free.
- 3. Lower light shield to clear bottom supports.
- 4. Pull light shield straight out to remove.
- 5. Replace with a 40-watt appliance bulb.
- 6. Replace light shield in reverse order.
- 7. Reconnect power supply.

#### To change the freezer light:

- 1. Disconnect refrigerator from power supply.
- 2. Push in sides of light shield until it snaps free.
- 3. Replace bulb with a 40-watt appliance bulb.
- 4. Replace the light shield.
- 5. Reconnect power supply.

**NOTE:** Not all appliance bulbs will fit your refrigerator. Be sure to replace bulb with one of the same size and shape.

#### Removing the base grille

#### To remove the grille:

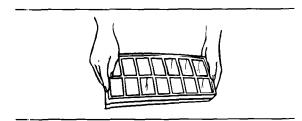
- 1. Open the doors.
- 2. Pull grille out.
- Do not remove Tech Sheet fastened behind grille.

#### To replace grille:

- 1. Line up grille support tabs with metal clips.
- 2. Push firmly to snap into place.
- 3. Close the doors.

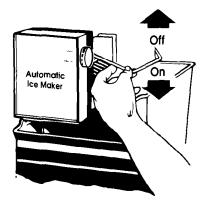
See cleaning instructions for defrost pan and condenser coils on page 12.

### Using Your Refrigerator Continued



Raise signal arm to stop ice.

Lower signal arm to start it.



#### Ice cube trays

If cubes are not used, they may shrink. The moving cold air starts a slow evaporation. The longer cubes are stored, the smaller they get.

#### To remove ice:

- 1. Hold tray at both ends.
- 2. Twist slightly.

#### Optional automatic ice maker

If you have the automatic ice maker accessory (Part No. ECKMF-90), or if you plan to add one later, there are a few things you will want to know:

The ON/OFF lever is a wire signal arm.
 Down ... for making ice automatically.
 Up ... to shut off the ice maker.

NOTE: <u>Do not turn ice maker on until it is</u> connected to the water supply. <u>Instructions</u> for ice maker water supply hook-up are attached to the back of the refrigerator cabinet.

- The dial or lever on the side of the ice maker changes the size of the cubes.
- Shake the bin occasionally to keep cubes separated, and to obtain increased storage capacity.
- It is normal for ice crescents to be attached by a corner. They will break apart easily.
- You will hear water running when ice maker is working. You'll hear ice fall into the bin. Don't let these sounds bother you.
- The ice maker will not operate until the freezer is cold enough to make ice. This can take overnight.
- Because of new plumbing connections, the first ice may be discolored or off-flavored. Discard the first few batches of ice.
- If ice is not being made fast enough and more ice is needed, turn the Refrigerator Control toward a higher number. Wait a day and, if necessary, turn the Freezer Control toward C.
- If you remove the ice bin, raise the signal arm to shut off the ice maker. When you return the bin, push it all the way in and lower the arm to the ON position.
- If cubes are stored too long, they may develop an off flavor ... like stale water. Throw them away. Ice maker will make new ice. Cubes in the ice bin can also become smaller by evaporation.
- Good water quality is important for good ice quality. It is not recommended that the ice maker be connected to a softened water supply. Water softener chemicals such as salt from a malfunctioning softener can damage the ice maker mold and lead to poor quality ice. If a softened water supply cannot be avoided, then it is important that the water softener be well maintained and operating properly.

#### Sounds you may hear

Your new refrigerator may make sounds that your old one didn't. Because the sounds are new to you, you might be concerned about them. Don't be. Most of the new sounds are normal. Hard surfaces like the floor, walls and cabinets can make the sounds seem louder.

The following describes the kinds of sounds that might be new to you, and what may be making them.

#### Slight hum, soft hiss:

You may hear the refrigerator's fan motor and moving air.

#### Clicking or snapping sounds:

The thermostat makes a definite click when the refrigerator stops running. It also makes a sound when the refrigerator starts. The defrost timer will click when the defrost cycle starts.

#### Water sounds:

When the refrigerator stops running, you may hear gurgling in the tubing for a few minutes after it stops. You may also hear defrost water running into the defrost water pan.

#### Ice maker sounds:

- trickling water
- thud (clatter of ice)

If your refrigerator has an ice maker, you may hear buzzing (from the water valve), trickling water and the clatter of ice dumped into the bin.

#### Running sounds:

Your refrigerator has a high-efficiency compressor and motor. It will run longer than older designs. It may even seem to run most of the time.

#### **Energy saving tips**

You can help your refrigerator use less electricity.

- Check door gaskets for a tight seal. Level the cabinet to be sure of a good seal.
- · Clean the condenser coils regularly.
- Open the door as few times as possible. Think about what you need before you open the door. Get everything out at one time. Keep food organized so you won't have to search for what you want. Close door as soon as food is removed.
- Go ahead and fill up the refrigerator, but don't overcrowd it so air movement is blocked.
- It is a waste of electricity to set the refrigerator and freezer to temperatures colder than they need to be. If ice cream is firm in the freezer and drinks are as cold as your family likes them, that's cold enough.
- Keep the Exterior Moisture Control in the OFF position unless moisture forms on refrigerator exterior.
- Make sure your refrigerator is not next to a heat source such as a range, water heater, furnace, radiator or in direct sunlight.

## **Cleaning Your Refrigerator**

Both the refrigerator and freezer sections defrost automatically. But both should be cleaned about once a month to help prevent odors from building up. Spills should be wiped up right away. To clean your refrigerator, turn the Refrigerator Control to OFF, unplug it, take out all removable parts and clean the refrigerator according to the following directions.

	. • ,		
PART	WHAT TO USE	HOW TO CLEAN	
Removable parts (shelves, crispers, meat drawer, etc.)	<ul><li>Sponge or cloth</li><li>Mild detergent</li><li>Warm water</li></ul>	<ul><li>Wash removable parts by hand.</li><li>Rinse and dry thoroughly.</li></ul>	
Outside	<ul> <li>Sponge, cloth or paper towel</li> <li>Mild detergent</li> <li>Warm water</li> <li>Appliance wax (or good auto paste wax)</li> </ul>	<ul> <li>Wash outside of cabinet. Do not use abrasive or harsh cleaners.</li> <li>Rinse and dry thoroughly.</li> <li>Wax painted metal surfaces at least twice a year. Apply wax with a clean, soft cloth. Waxing painted metal surfaces provides rust protection.</li> <li>Do not wax plastic parts.</li> </ul>	
Inside walls (Freezer should be allowed to warm up so cloth won't stick)	<ul> <li>Sponge, soft cloth or paper towel</li> <li>Baking soda or mild detergent</li> <li>Warm water</li> </ul>	<ul> <li>Wash with mixture of warm water and —mild detergent, or —baking soda (2 tablespoons [26 g] to 1 quart [.95 L] of water)</li> <li>Rinse and dry thoroughly.</li> </ul>	
Door liners and gaskets	<ul><li>Sponge, soft cloth or paper towel</li><li>Mild detergent</li><li>Warm water</li></ul>	<ul> <li>Wash.</li> <li>Rinse and dry thoroughly.</li> <li>DO NOT USE cleaning waxes, concentrated detergents, bleaches or cleaners containing petroleum on plastic parts.</li> </ul>	
Plastic parts (covers and panels)	<ul> <li>Soft, clean sponge or soft, clean cloth</li> <li>Mild detergent</li> <li>Warm water</li> </ul>	<ul> <li>Wash</li> <li>Rinse and dry thoroughly.</li> <li>DO NOT USE paper towels, window sprays, scouring cleansers or flammable fluids. These can scratch or damage material. See "Important Safety Instructions" on page 3.</li> </ul>	
Defrost pan  Sponge or cloth Mild detergent Warm water		<ul> <li>Remove base grille. (See page 9.)</li> <li>To remove defrost pan, lift pan over wire brace (remove tape, if any).</li> <li>Wash defrost pan.</li> </ul>	
<u> AWARI</u>	NING	<ul><li>Rinse and dry thoroughly.</li><li>Replace with notched corner to the rear.</li></ul>	
Personal Injury Hazard Refrigeration system tubes are located near the defrost pan and can become hot. Remove and install defrost pan carefully. Failure to do so could result in personal injury.		<ul> <li>Push it in all the way.</li> <li>Make sure defrost drain tube is pointing into pan.</li> <li>Replace base grille.</li> </ul>	
Condenser coils	Vacuum cleaner with extended narrow attachment	<ul> <li>Remove base grille.</li> <li>Vacuum coils (at least every other month).</li> <li>Replace base grille.</li> </ul>	
Floor under refrigerator	Floor cleaners	Roll refrigerator out only as far as water supply line allows.     Clean floor.	

Clean floor.

Roll refrigerator back into place.Check to see if the refrigerator is level.

12

## **Food Storage Guide**

There is a correct way to package and store refrigerated or frozen food. To keep food fresher, longer, take the time to study these recommended steps.

### Storing fresh food

Food placed in the refrigerator should be wrapped or stored in air and moisture proof material. This prevents food odor and taste transfer throughout the refrigerator. For dated products, check code date to ensure freshness.

#### Leafy vegetables

Remove store wrapping and trim or tear off bruised and discolored areas. Wash in cold water and drain. Place in plastic bag or plastic container and store in crisper.

#### Vegetables with skins (carrots, peppers)

Store in crisper, plastic bags or plastic container.

#### Fruit

Wash, let dry and store in refrigerator in plastic bags or crisper. Do not wash or hull berries until they are ready to use. Sort and keep berries in their store container in a crisper, or store in a loosely closed paper bag on a refrigerator shelf.

#### Meat

Most meat can be stored in original wrapping as long as it is air and moisture proof. Rewrap if necessary. See the following chart for storage times

### Storage chart for fresh and cured meat\* APPROXIMATE TIME

TYPE	(DAYS)
Chicken	1 to 2
Ground beef	1 to 2
Steaks and roasts	3 to 5
Cured meats	7 to 10
Bacon	5 to 7
Cold cuts	3 to 5
Variety meats	1 to 2
*If meat is to be stored longer t	than the times

**NOTE**: Fresh fish and shellfish should be used the same day as purchased.

given, follow the directions for freezing.

#### Eaas

Store without washing in the original carton on interior shelf.

#### Milk

Wipe milk cartons. For best storage, place milk on interior shelf.

#### **Butter or margarine**

Keep opened butter in covered dish or closed compartment. When storing an extra supply, wrap in freezer packaging and freeze.

#### Cheese

Store in the original wrapping until you are ready to use it. Once opened, rewrap tightly in plastic wrap or aluminum foil.

#### Leftovers

Cover leftovers with plastic wrap or aluminum foil. Plastic containers with tight lids can also be used

### Storing frozen food

The freezer section is designed for storage of commercially frozen food and for freezing food at home. For further information about preparing food for freezing, contact your local Cooperative Extension Service or check a freezer guide or cookbook.

#### **Packaging**

The secret of successful freezing is in the packaging. The way you close and seal the package must not allow air or moisture in or out. Packaging done in any other way could cause food odor and taste transfer throughout the refrigerator and drying of frozen food.

Rigid polyethylene (plastic) containers with tight fitting lids, straight-sided canning/freezing jars, heavy-duty aluminum foil, plastic-coated paper and nonpermeable plastic wraps (made from a saran film) are recommended. Follow package or container instructions for proper freezing methods.

#### Do not use:

- Bread wrappers
- Non-polyethylene plastic containers
- · Containers without tight lids
- Waxed paper
- · Waxed-coated freezer wrap
- Thin, semi-permeable wrap

The use of these wrappings could cause food odor, taste transfer and drying of frozen food.

#### Freezina

Do not expect your freezer to quick-freeze any large quantity of food. Put no more unfrozen food into the freezer than will freeze within 24 hours. (No more than 2 to 3 pounds of food per cubic foot of freezer space.) Leave enough space for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

### Food Storage Guide Continued

#### Freezer food storage chart

Storage times will vary according to the quality of the food, the type of packaging or wrap used (air and moisture proof), and the storage temperature which should be 0°F (-17.8°C).

which should be 0°F (-17.8°C).	
FOOD	STORAGE TIME
Fruits Fruit juice concentrate Commercially frozen fruit Citrus fruit and juices Others	12 months
Vegetables Commercially frozenHome frozen	
Meat  Bacon	4 weeks or less er life)
Fish  Cod, flounder, haddock, sole Blue fish, salmon  Mackerel, perch  Breaded fish (purchased)  Clams, oysters, cooked fish, crab, scallops  Alaskan king crab  Shrimp, uncooked	2 to 3 months3 months3 to 4 months
Poultry Chicken or turkey, whole or parts Duck	6 months

Slices (no gravy) ......1 month

## FOOD STORAGE TIME

Main dishes  Stews; meat, poultry and fish casserole
Butter 6 to 9 months Margarine 12 months Cheese: Camembert, Mozzarella, Farmer's 3 months Creamed cottage DO NOT FREEZE Cheddar, Edam, Gouda, Swiss, Brick, etc. 6 to 8 weeks (Freezing can change texture of cheese). Ice cream, ice milk, sherbert 2 months
Whole (mixed) 12 months Whites 12 months Yolks 12 months (Add sugar or salt to yolks or whole mixed eggs)
Baked goodsYeast breads and rolls3 monthsBaked Brown 'N Serve rolls3 monthsUnbaked breads1 monthQuick breads2 to 3 monthsCakes, unfrosted2 to 4 monthsCakes, frosted8 to 12 monthsFruit cakes12 monthsCookie dough3 monthsBaked cookies8 to 12 monthsBaked pies1 to 2 monthsPie dough only4 to 6 months

Based on U.S.D.A. and Michigan Cooperative Extension Service suggested storage times.

## **Caring For Your Refrigerator**

### Vacation and moving care

#### Short vacations

No need to shut off the refrigerator if you will be away for less than four weeks. Use up perishables; freeze other items. If your refrigerator is equipped with an automatic ice maker:

- Turn off your ice maker by raising the signal arm.
- 2. Shut off the water supply to the ice maker.
- 3. Empty the ice bin.

#### Long vacations

Remove all the food if you are going for a month or more. If your refrigerator is equipped with an automatic ice maker, turn off the water supply to the ice maker at least one day ahead. When the last load of ice drops, turn off the ice maker.

Unplug the refrigerator and clean it ... rinse well and dry. Tape rubber or wood blocks to the tops of both doors ... keeping them open far enough for air to get in. This will keep odor and mold from building up.

### **AWARNING**

Personal Injury Hazard
Do not allow children to climb on, play
near or climb inside the refrigerator when
the doors are blocked open. They may
become injured or trapped.

To restart refrigerator, see "Using Your Refrigerator" on page 5.

#### Moving

If your refrigerator is equipped with an automatic ice maker, turn off the water supply to the ice maker at least one day ahead of time. Disconnect the water line. After the last load of ice drops, lift the signal arm to turn off the ice maker.

Remove all food. Pack frozen food in dry ice. Unplug the refrigerator and clean it thoroughly.

Take out all removable parts. Wrap all parts well and tape them together so they don't shift and rattle. Screw in the leveling rollers; tape the doors shut; and tape the electric cord to the cabinet.

When you get to your new home, put everything back and refer to page 4. Don't forget to reconnect the water supply line to the ice maker.

### **Power interruptions**

If electricity goes off, call the power company. Ask how long power will be off.

- If service is to be interrupted 24 hours or less, keep both doors closed. This will help foods stay frozen.
- If service is to be interrupted longer than 24 hours:
  - (a) Remove all frozen food and store in a frozen food locker.

#### OB

- (b) Place 2 lbs. (0.9 kg) of dry ice in freezer for every cubic foot of freezer space. This will keep food frozen for 2 to 4 days. Wear gloves to protect your hands from dry ice burns.
- (c) If neither a food locker or dry ice is available, use or can perishable food at once.
- 3. A full freezer will stay cold longer than a partly filled one. A freezer full of meat will stay cold longer than a freezer full of baked goods. If food contains ice crystals, it may be safely refrozen, although the quality and flavor may be affected. If the condition of the food is poor or if you feel it is unsafe, dispose of it.

#### **Questions?**

Call our Consumer Assistance Center telephone number. (See page 16.)

## If You Need Service Or Assistance

## We suggest you follow these steps:

#### 1. Before calling for assistance ...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

#### If your refrigerator will not operate:

- Is the power supply cord plugged into a live circuit with proper voltage? (See page 4.)
- Have you checked your home's main fuses or circuit breaker box?
- Is the Refrigerator Control ON?

### If there is a rattling or jingling noise or unfamiliar sounds:

- Is something on top of or behind the refrigerator making noise when the refrigerator is running?
- New features on your new refrigerator make new sounds. You may be hearing air flowing from the fans, timer clicks for the defrost cycle, or defrost water draining in the defrost pan.

#### If your ice maker will not operate:

- Has the freezer had enough time to get cold?
   With a new refrigerator, this might take overnight.
- Is the signal arm ON ... in the down position?
- Is the water valve turned on? Is water getting to the ice maker?

#### If there is water in the defrost pan:

 This is normal in hot, muggy weather. The pan can even be half full. Make sure the refrigerator is level so the pan does not overflow.

#### If the lights do not work:

- Have you checked your home's main fuses or circuit breaker box?
- Is the power supply cord plugged in to a live circuit with the proper voltage? (See page 4.)

#### If a bulb is burned out:

 See instructions for changing light bulbs on page 9. Use appliance bulbs only.

#### If the motor seems to run too much:

- Is the condenser free of dust and lint?
- On hot days, or if the room is warm, the motor naturally runs longer.
- If the door has been opened a lot, or if a large amount of food has been put in, the motor will run longer to cool down the interior.

#### Remember:

Motor running time depends on different things: number of door openings, amount of food stored, temperature of the room, setting of the controls.

Your new refrigerator may be larger than your old one so it has more space to be cooled. It also has a regular freezer instead of a frozen food compartment. All this means better refrigeration and may require more running time than your old one.

#### 2. If you need assistance\*...

Call Whirlpool Consumer Assistance Center telephone number. Dial free from anywhere in the U.S.:

#### 1-800-253-1301

and talk with one of our trained consultants. The consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

If you prefer, write to:

Mr. Donald Skinner Director of Consumer Relations Whirlpool Corporation 2000 M-63 Benton Harbor, MI 49022

Please include a daytime phone number in your correspondence.

#### 3. If you need service\*...



Whirlpool has a nationwide network of authorized Whirlpool<sup>5M</sup> service companies. Whirlpool service technicians are trained to fulfill the product warranty

and provide after-warranty service, anywhere in the United States. To locate the authorized Whirlpool service company in your area, call our Consumer Assistance Center telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

APPLIANCES - HOUSEHOLD -MAJOR - SERVICE & REPAIR ELECTRICAL APPLIANCES -MAJOR - REPAIRING & PARTS

WASHING MACHINES, DRYERS & IRONERS - SERVICING

WHIRLPOOL APPLIANCES
AUTHORIZED WHIRLPOOL SERVICE

SERVICE COMPANIES
XYZ SERVICE CO
123 Maple......999-9999

4. If you need FSP replacement parts\*...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement parts for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area, refer to Step 3 above or call the Whirlpool Consumer Assistance Center number in Step 2.

### 5. If you are not satisfied with how the problem was solved\*...

- Contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry.
- Contact MACAP only when the dealer, authorized servicer or Whirlpool have failed to resolve your problem.

Major appliance Consumer Action Panel 20 North Wacker Drive Chicago, IL 60606

- MACAP will in turn inform us of your action.
- \* When requesting assistance, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed to better respond to your request.

## **Notes**

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## WHIRLPOOL® Refrigerator Warranty

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LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
FULL ONE-YEAR WARRANTY From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized Whirlpool <sup>SM</sup> service company.
LIMITED FIVE-YEAR WARRANTY From Date of Purchase	FSP replacement parts for electronic control system if defective in materials or workmanship. (Electronic models only.)
FULL FIVE-YEAR WARRANTY From Date of Purchase	FSP replacement parts and repair labor to correct defects in materials or workmanship in the sealed refrigeration system. These parts are:  1. Compressor 2. Evaporator 3. Condenser 4. Drier 5. Connecting tubing Service must be provided by an authorized Whirlpool <sup>SM</sup> service company.

#### WHIRLPOOL WILL NOT PAY FOR

- A. Service calls to:
  - 1. Correct the installation of the refrigerator.
  - 2. Instruct you how to use the refrigerator.
  - 3. Replace house fuses or correct house wiring or plumbing.
  - 4. Replace light bulbs.
- B. Repairs when refrigerator is used in other than normal, single-family household use.
- **C.** Pick up and delivery. This product is designed to be repaired in the home.
- **D.** Damage to refrigerator caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whirlpool.
- E. Any labor costs during the limited warranty.
- F. Any food loss due to product failure.

WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your authorized Whirlpool distributor or military exchange.

If you need service, first see "Service and Assistance" section of this book. After checking "Service and Assistance," additional help can be found by calling our Consumer Assistance Center telephone number, **1-800-253-1301**, from anywhere in the U.S.